

## PRODUCT TRAINING BROCHURE





**Supplying, manufacturing and servicing, high quality, high specification Refuse Collection Body & Lifting devices to the private and public sectors within the waste industry.**

FAUN Zoeller (UK) Limited is part of a family-owned business offering a wealth of expertise and knowledge throughout Europe, America and the Pacific Rim. Parented by the Kirchhoff Group our combined resources represent powerful products, powerful service and a powerful company providing customers with sustainable investments for the future.

We believe in our products and want you to get the best performance out of them. Commitment to provide quality training has become a fundamental part of our business. All training instructors possess a wealth of knowledge and practical skills obtained through working with generations of FAUN and Zoeller equipment. Our aim is to provide your staff with skills, knowledge, competence and confidence to safely operate, perform service, repair, diagnostic and maintenance work on your equipment. This investment in your workforce will increase their skills whilst reducing down time and costs by undertaking repair and maintenance work in house.

Specialist or non-scheduled courses can be tailored to suit your individual needs, these can be held at Redditch or at a venue of your choice.



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## Level 1 – Operator Training

Providing operator instruction to ensure safe and correct usage of the equipment.

Covering the following:

- Equipment Overview
- Inspections, daily checks
- Practical Instruction
- Operation and controls
- Specific risks, safe working areas, dangers of the machinery

**Approx. Duration**

30 minutes. (per equipment type)

**Max. Group Size**

6 Operatives

**Price**

£85+VAT per hour + Travel Time

**Certificate**

12 Month certificate on course completion

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## Level 2 – Train-the-Trainer

Become an 'approved operator trainer' by attending a train the trainer course.

Gives supervisors the appropriate skills and knowledge to allow operator instruction of your own staff.

Covering the following:

- Suitability of equipment / specifications
- Inspections, daily checks
- Specific risks, safe working areas, dangerous areas of the machinery
- Operation guides and instructions
- Operator training report/checklists
- Lifter Controls, Emergency Stops
- Safety Labels, markings and labels
- Approved Operator Training Manual/Presentation

**Approx. Duration**

2 hours (per equipment type)

**Max. Group Size**

6 Candidates

**Price**

£85+VAT per hour + Travel Time  
(£40+VAT per candidate)

**Certificate**

(12 Month Certificate on course completion)  
Certificate reviewed/audited on an annual basis  
(Full training must be completed again after 3 years)

# COURSE TYPES & PRICING

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## Level 3 – Workshop Toolbox Training

Providing workshop staff with the knowledge to safely operate and maintain the equipment.

Covering the following:

- Equipment Overview, Components and Operation
- Maintenance Schedules / Inspection Sheets
- Practical Tour Overview of Maintenance Tasks
- Specific risks, safe working areas, dangers of the machinery
- Certificate on course completion

**Approx. Duration**  
**Max. Group Size**  
**Price**

2 hours (per equipment type)  
6 Candidates  
£85+VAT per hour + Travel Time  
(£50+VAT per candidate)

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## Level 4 – Maintenance Technician Training

Provides workshop staff with training on the safe and correct operation and maintenance of the equipment, including product familiarisation and basic fault finding.

Covering the following:

- Equipment Overview, Components and Operation
- Maintenance Schedules / Inspection Sheets
- Practical Tour Overview of Maintenance Tasks
- Specific risks, safe working areas, dangers of the machinery
- Hydraulic / Electrics Overview + Schematics
- Basic Fault Finding
- Certificate on course completion

**Approx. Duration**  
**Max. Group Size**  
**Price**

4 hours (per equipment type)  
6 Candidates  
£85+VAT per hour + Travel Time  
(£60+VAT per candidate)

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## Level 5 – Technical Training

Provides all delegates with an in depth understanding and information to confidently diagnose, repair and maintain the equipment. Hands on component tours, diagnostic sessions with fault simulations.

Please see pages 5-10 for further details.

**Approx. Duration**  
**Max. Group Size**  
**Price**

8 hours (per equipment type)  
6 Candidates  
(£350+VAT per candidate – offsite) + Travel Time  
(£375+VAT per candidate – FZ Training Centre Redditch)



## VARIOPRESS II

The VARIOPRESS II Training course will provide all delegates with the information to confidently diagnose, repair and maintain the FAUN VARIOPRESS II Refuse collection bodies. This 1 day course will cover all aspects of the VARIOPRESS II Body combining both practical sessions and classroom based tuition.

Attending delegates should be competent service technicians with experience working with hydraulic and electrical systems with an ability to read schematic drawings.

### Key course content

- Introduction to FAUN Zoeller (UK) Limited.
- Safety regarding operation and maintenance.
- Body structure and servicing.
- Hydraulic components, system and schematics.
- Electrical components, system and schematics.
- FAUN Control System parameters and settings.
- Fault finding diagnostics and repair.

### Resources

- Training manual including:
- Electrical schematics.
- Hydraulic schematics.
- Service and spare part contact details.
- Certificate issued on successful completion.



## SELECTAPRESS DUO

The SELECTAPRESS Training course will provide all delegates with the information to confidently diagnose, repair and maintain the FAUN SELECTAPRESS Refuse collection bodies. This 1.5 day course will cover all aspects of the SELECTAPRESS Body combining both practical sessions and classroom based tuition.

Attending delegates should be competent service technicians with experience working with hydraulic and electrical systems with an ability to read schematic drawings.

### Key course content

- Introduction to FAUN Zoeller (UK) Limited.
- Safety regarding operation and maintenance.
- Body structure and servicing.
- Hydraulic components, system and schematics.
- Electrical components, system and schematics.
- FAUN Control System parameters and settings.
- Fault finding diagnostics and repair.

### Resources

- Training manual including:
- Electrical schematics.
- Hydraulic schematics.
- Service and spare part contact details.
- Certificate issued on successful completion.



## ROTOPRESS

The ROTOPRESS Training course will provide all delegates with the information to confidently diagnose, repair and maintain the FAUN ROTOPRESS Refuse collection bodies. This 1 day course will cover all aspects of the ROTOPRESS Body combining both practical sessions and classroom based tuition.

Attending delegates should be competent service technicians with experience working with hydraulic and electrical systems with an ability to read schematic drawings.

### Key course content

- Introduction to FAUN Zoeller (UK) Limited.
- Safety regarding operation and maintenance.
- Body structure and servicing.
- Hydraulic components, system and schematics.
- Electrical components, system and schematics.
- FAUN Control System parameters and settings.
- Fault finding diagnostics and repair.

### Resources

- Training manual including:
- Electrical schematics.
- Hydraulic schematics.
- Service and spare part contact details.
- Certificate issued on successful completion.



## FRONTPRESS

The FRONTPRESS Training course will provide all delegates with the information to confidently diagnose, repair and maintain the FAUN FRONTPRESS Refuse collection bodies. This 1 day course will cover all aspects of the FRONTPRESS Body combining both practical sessions and classroom based tuition.

Attending delegates should be competent service technicians with experience working with hydraulic and electrical systems with an ability to read schematic drawings.

### Key course content

- Introduction to FAUN Zoeller (UK) Limited.
- Safety regarding operation and maintenance.
- Body structure and servicing.
- Hydraulic components, system and schematics.
- Electrical components, system and schematics.
- FRONTPRESS control system.
- Fault finding diagnostics and repair.

### Resources

- Training manual including:
- Electrical schematics.
- Hydraulic schematics.
- Service and spare part contact details.
- Certificate issued on successful completion.



## MICROPRESS

The MICROPRESS Training course will provide all delegates with the information to confidently diagnose, repair and maintain the FAUN MICROPRESS Refuse collection bodies. This 1 day course will cover all aspects of the MICROPRESS Body combining both practical sessions and classroom based tuition.

Attending delegates should be competent service technicians with experience working with hydraulic and electrical systems with an ability to read schematic drawings.

### Key course content

- Introduction to FAUN Zoeller (UK) Limited.
- Safety regarding operation and maintenance.
- Body structure and servicing.
- Hydraulic components, system and schematics.
- Electrical components, system and schematics.
- FAUN Control System parameters and settings.
- Fault finding diagnostics and repair.

### Resources

- Training manual including:
- Electrical schematics.
- Hydraulic schematics..
- Service and spare part contact details.
- Certificate issued on successful completion.



## POWERPRESS

The POWERPRESS Training course will provide all delegates with the information to confidently diagnose, repair and maintain the FAUN POWERPRESS Refuse collection bodies. This 1 day course will cover all aspects of the POWERPRESS Body combining both practical sessions and classroom based tuition.

Attending delegates should be competent service technicians with experience working with hydraulic and electrical systems with an ability to read schematic drawings.

### Key course content

- Introduction to FAUN Zoeller (UK) Limited.
- Safety regarding operation and maintenance.
- Body structure and servicing.
- Hydraulic components, system and schematics.
- Electrical components, system and schematics.
- G05/G11 control system parameters and settings.
- Fault finding diagnostics and repair.

### Resources

- Training manual including:
- Electrical schematics.
- Hydraulic schematics.
- Service and spare part contact details.
- Certificate issued on successful completion.



## ROTARY III

The ROTARY III Training course will provide all delegates with the information to confidently diagnose, repair and maintain the Zoeller ROTARY III bin lifting equipment. This 1 day course will cover all aspects of the ROTARY III lifter combining both practical sessions and classroom based tuition.

Attending delegates should be competent service technicians with experience working with hydraulic and electrical systems with an ability to read schematic drawings.

### Key course content

- Introduction to FAUN Zoeller (UK) Limited.
- Safety regarding operation and maintenance.
- Lifter components and Servicing.
- Hydraulic components, system and schematics.
- Electrical components, system and schematics.
- G07 control system parameters and settings.
- Fault finding diagnostics and repair.

### Resources

- Training manual including:
- Electrical schematics.
- Hydraulic schematics.
- Service and spare part contact details.
- Certificate issued on successful completion.



## ROTARY XL

The ROTARY XL Training course will provide all delegates with the information to confidently diagnose, repair and maintain the Zoeller ROTARY XL bin lifting equipment. This 1 day course will cover all aspects of the ROTARY XL lifter combining both practical sessions and classroom based tuition.

Attending delegates should be competent service technicians with experience working with hydraulic and electrical systems with an ability to read schematic drawings.

### Key course content

- Introduction to FAUN Zoeller (UK) Limited.
- Safety regarding operation and maintenance.
- Lifter components and Servicing.
- Hydraulic components, system and schematics.
- Electrical components, system and schematics.
- G07 control system parameters and settings.
- Fault finding diagnostics and repair.

### Resources

- Training manual including:
- Electrical schematics.
- Hydraulic schematics.
- Service and spare part contact details.
- Certificate issued on successful completion.



## ROTARY II

The ROTARY II Training course will provide all delegates with the information to confidently diagnose, repair and maintain the Zoeller ROTARY II bin lifting equipment. This 1 day course will cover all aspects of the ROTARY II lifter combining both practical sessions and classroom based tuition.

Attending delegates should be competent service technicians with experience working with hydraulic and electrical systems with an ability to read schematic drawings.

### Key course content

- Introduction to FAUN Zoeller (UK) Limited.
- Safety regarding operation and maintenance.
- Lifter components and Servicing.
- Hydraulic components, system and schematics.
- Electrical components, system and schematics.
- G07 control system parameters and settings.
- Fault finding diagnostics and repair.

### Resources

- Training manual including:
- Electrical schematics.
- Hydraulic schematics.
- Service and spare part contact details.
- Certificate issued on successful completion.



## DELTA

The DELTA Training course will provide all delegates with the information to confidently diagnose, repair and maintain the Zoeller DELTA bin lifting equipment. This 1 day course will cover all aspects of the DELTA lifter combining both practical sessions and classroom based tuition.

Attending delegates should be competent service technicians with experience working with hydraulic and electrical systems with an ability to read schematic drawings.

### Key course content

- Introduction to FAUN Zoeller (UK) Limited.
- Safety regarding operation and maintenance.
- Lifter components and servicing.
- Hydraulic components, system and schematics.
- Electrical components, system and schematics.
- G07 control system parameters and settings.
- Fault finding diagnostics and repair.

### Resources

- Training manual including:
- Electrical schematics.
- Hydraulic schematics.
- Service and spare part contact details.
- Certificate issued on successful completion.



## OMEGA

The OMEGA Training course will provide all delegates with the information to confidently diagnose, repair and maintain the Zoeller OMEGA bin lifting equipment. This 1 day course will cover all aspects of the OMEGA lifter combining both practical sessions and classroom based tuition.

Attending delegates should be competent service technicians with experience working with hydraulic and electrical systems with an ability to read schematic drawings.

### Key course content

- Introduction to FAUN Zoeller (UK) Limited.
- Safety regarding operation and maintenance.
- Lifter components and servicing.
- Hydraulic components, system and schematics.
- Electrical components, system and schematics.
- G07/GM07/GM14 control system and settings.
- Fault finding diagnostics and repair.

### Resources

- Training manual including:
- Electrical schematics.
- Hydraulic schematics.
- Service and spare part contact details.
- Certificate issued on successful completion.



## OMEGA II

The OMEGA II Training course will provide all delegates with the information to confidently diagnose, repair and maintain the Zoeller OMEGA II trade bin lifting equipment. This 1 day course will cover all aspects of the OMEGA II trade lifter combining both practical sessions and classroom based tuition.

Attending delegates should be competent service technicians with experience working with hydraulic and electrical systems with an ability to read schematic drawings.

### Key course content

- Introduction to FAUN Zoeller (UK) Limited.
- Safety regarding operation and maintenance.
- Lifter components and servicing.
- Hydraulic components, system and schematics.
- Electrical components, system and schematics.
- GM14 control system and settings.
- Fault finding diagnostics and repair.

### Resources

- Training manual including:
- Electrical schematics.
- Hydraulic schematics.
- Service and spare part contact details.
- Certificate issued on successful completion.



## **Sweeper Operator Training**

We recommend that sweeper operator training is conducted onsite at your depot using your own equipment, this will allow the operator to gain a hands on training experience using the exact specification of equipment.

For experienced sweeper drivers we recommend a full days training course, consisting of a half day familiarisation course, covering sweeper components and controls and a half day practical driving whilst using the sweeper.

Due to the complex nature of the sweeper, for new operatives or operatives with less experience we recommend an additional half day practical session.

Cost per candidate:

1 day course	£350+VAT+Travel Time
1.5 day course	£525+VAT+Travel Time

## **Sweeper Maintenance / Technician Training**

Due to the numerous configurations and specifications of sweepers in the FAUN portfolio please contact us for a quote for Maintenance or Technician Training.



# COURSE INFORMATION



## COURSE TIMES

For courses held at our training centre in Redditch, course registration begins at 8:30am. All training courses start at 9:00am and finish at 4:30pm. Refreshments and a buffet lunch will be provided.

## CANCELLATIONS

For cancellations made up to 2 weeks before the course date a charge of 30% of the course costs will be invoiced. For cancellations made less than 2 weeks before the course date the full cost of the course will be invoiced. If a delegate is unable to attend the training, substitute delegates are accepted. For training courses that are included with purchase of your equipment, if a training session is booked and has to be re-scheduled / cancelled please give as much notice as possible. Training courses that have to be re-scheduled with less 2 weeks' notice will incur a re-scheduling fee of £250 per training session. Any Travel or Hotel expenses incurred by FAUN Zoeller UK (Ltd) will also need to be reimbursed.

## ACCOMMODATION

FAUN Zoeller are happy to help arrange any accommodation requirements. We have a list of approved hotels in the area and can negotiate preferential rates.

## TRAVEL ARRANGEMENTS

FAUN Zoeller can arrange any airport transfers that may be required. Please provide the delegates flight details to allow a quotation to be made. All bills should be settled directly with the transport company.

## SAFETY

FAUN Zoeller will provide any general items of Personal protective equipment where necessary, such as high visibility jackets and safety glasses. To allow all delegates to safely participate in all aspects of the training course they MUST provide their own safety footwear for the duration of the course.



## SPECIAL REQUIREMENTS

When booking please provide any details of any special requirements for the delegate, special dietary needs, or specialist equipment.

## BOOKING CONFIRMATION

FAUN Zoeller will send a confirmation of booking, together with any joining instructions, accommodation details and travel arrangements.

## CUSTOMER-SITE OR BESPOKE COURSES

FAUN Zoeller are able to provide both off-site and bespoke courses to suit individual customer needs. Please contact us for further details and a quotation. The relevant equipment will need to be made available in a good clean condition with a safe area of operation for the duration of the course. A suitable classroom with a screen/wall for projecting course presentations will also be required.





## REMOTE LEARNING

We are currently able to deliver levels 1-4 of our training via remote learning using video conference platforms. We have specially developed presentations and product videos designed to offer our customers the same high levels of product training. FAUN Zoeller use the Bluejeans Video-conferencing platform or Microsoft Office Teams. (please specify when enquiring if another platform is preferred). Please contact us for additional details.

## REMOTE LEARNING REQUIREMENTS

In order to participate in any remote learning a Suitable Windows based PC/Laptop with web browser (chrome/ Microsoft edge etc.) will be required. With Webcam / speakers / microphone. All candidates must be able to view the laptop screen clearly and must be positioned in view of the webcam.



## VIRTUAL TRAINING CENTRE

New for 2021 we are able to offer virtual online training. Using your own virtual avatar you can navigate the FAUN Zoeller virtual training centre. This unique training experience is presented live with other participants. The training is hosted by a member of the FAUN Zoeller Training Team.

Please contact us for further details.





### **COURSE BOOKING**

To book a course or for further details please contact:

#### **Stuart Yates**

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#### **Aaron Moore**

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